## Use of AI and Digital Technologies in Supporting Transition of Patients between Acute and Community Care

## CUHK Centre for Bioethics Workshop on AI and Digital Healthcare

November 23<sup>rd</sup>, 2018

Kendall Ho, MD FRCPC Lead, Digital Emergency Medicine Professor, UBC Faculty of Medicine

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#### FIRST OPINION

## Your smartphone as medicine: Digital therapy is here to stay

By STEPHANIE TILENIUS / DECEMBER 11, 2017

"Daily behavior matters: Software-based interventions provide a continuous feedback loop that is necessary when building the small daily habits..."



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Private Colleges in





The Year's Fund leturns Are In. Do They Matter?



🖛 What You Need to Know About **Bitcoin** Funds



#### HEALTH | JOURNAL REPORTS: HEALTH CARE

### How Apps Can Help Manage Chronic Diseases

Hospitals and doctors have identified digital tools that can assist patients in dealing with ailments such as diabetes, heart disease and lung disease. The early results are promising.

June 25, 2017 10:12 p.m. ET





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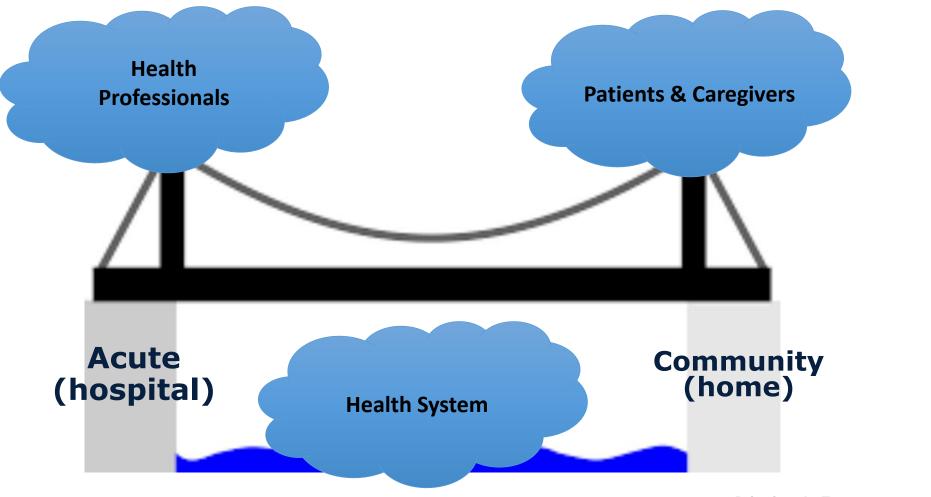
## AGENDA: Acute-Community Transition & Digital Health

- 3 Contexts of Transition
- Case studies: Chronic Disease Management
- Issues & challenges





## **Digital Emergency Medicine**



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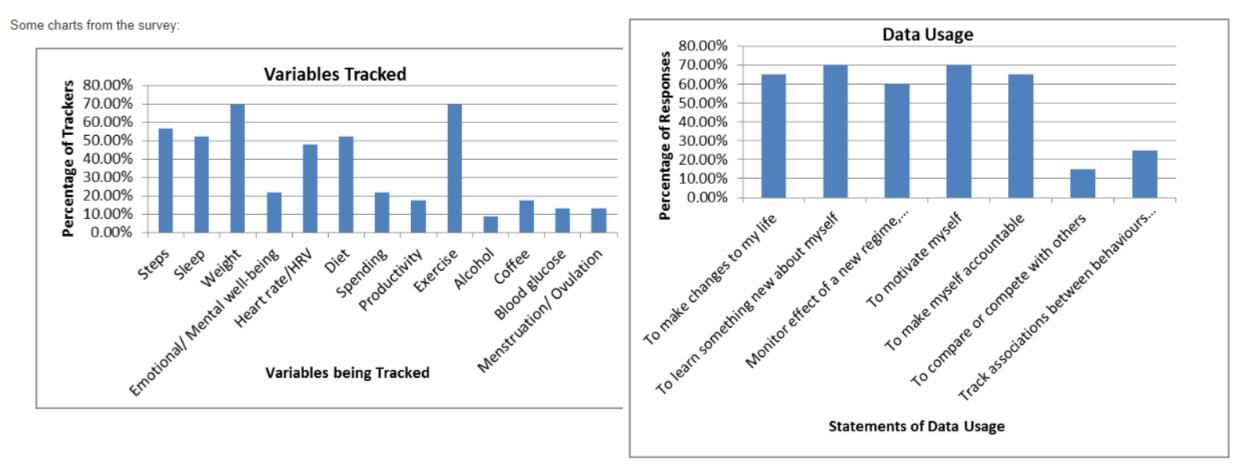
#### Makovsky/ Kelton 5<sup>th</sup> annual "Pulse of Online Health" survey Tech-savvy Seniors Want Access to Care Services Two-Third patients Top 5: What Do Seniors Want? to use mHealth 3.9 million Self-care tools to manage health needs remotely reaching 65 years old in 2015 Wearables 2 to monitor symptoms and vitals 2-in-3 want technology Online communities to access care for seeking advice from peers from home Navigating health needs Are we ready? with help from a patient navigator Health record tools #1015 ppl to access outcome-related data (e.g. labs) Accenture Survey 2014 UBC a place of mind THE UNIVERSITY

### Dispatch from QS Dublin: Results from a QS Community Survey

Posted on February 28, 2017 by Steven Jonas

Quantified Self

- A wide range of tools being used from fitness trackers to phone apps to pen & paper.
- Motivations for self-tracking included fitness goals, to tackling chronic diseases to self-knowledge & curiosity.
- People found that the process of self-tracking was very useful for motivating behaviour change.
- People found that once they started tracking biometrics, they didn't stop once it became a habit.
- People are not too concerned about the confidentiality of the data.
- · Overall people are happy with the tools we have.





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## **Health Professional Partnership**

- •<u>D</u> scernment
- <u>E</u> xperience/expertise
- <u>P</u> artnership
- •<u>T</u>rials/testing
- •<u>H</u> umility



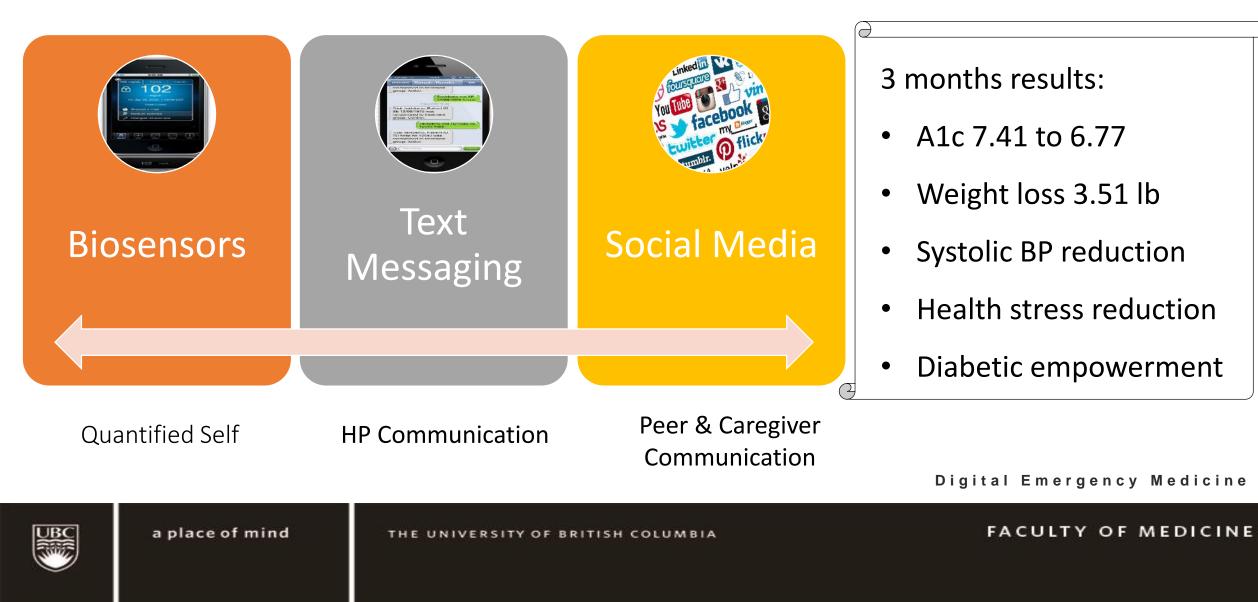
## Health System Change

**Knowledge** 

**Translation** 

- Health vision: patient access & quality
- Evidence-informed policy translation
- Health Professional Adoption: workflow
- Judicious adoption: trial & implementation
- Data utilization: analytics & future gain

## Mobile Digital Access to Wireless Network (mDAWN)



## mDAWN Participants' Comments

"I think it was a great experience...I really like the idea of people connecting with one another...I think that's a key piece and if people can connect in that way it's very supportive and this is an illness where you can really work with depression a lot and to have those other connections I think is really important."

"[What I will take away from the program] was knowledge and the incentive just to keep going, not to let losses...pull you down, that you've got to get up and above that and even reading some of the other comments that were there, you could see the honesty and sincerity that was coming through and that has...an impact on me too."





Telehealth for Emergency-Community Continuity of Care Connectivity via Home Tele-monitoring

## Patients discharged from hospital to go home:

## Safe monitoring by doctors and nurses, support self-care

## 4 year Goals

- Starts in Vancouver, spread to communities in BC
- Involve doctors, nurses, patients, government, tech companies
- Study benefits: Patient satisfaction and safety
- Test new sensors and devices over time



## **TEC**4H⊚me

Telehealth for Emergency-Community Continuity of Care Connectivity via Home Tele-monitoring



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## Moving Forward

TEC4Home COPD (Canada Health Infoway)

• 01/2017 to 8/2018

TEC4Home Stroke/Hypertension (VCH Research Institute)

• 9/2017 to 12/2018



TEC4Home Medication Vigilance & Protection (Boehringer Ingelheim)

- Pharmacists participation in meds management
- 9/2018 6/2019

Increasing number of sensors and data analytics (medium data)

• 2019-

## Mobile Technologies & Wearables: The Future is here!

FDA clears first medical accessory for the Apple Watch

#### KardiaBand uses a neural r VALENTINA FALLADINO - 11/30/2017, 62 Ultrasound patch goes deep to better-monitor blood pressure



Ben Coxworth | September 13th, 2018



The ultrasound patch's Island-bridge structure allows it to be deformed without damage to the electronics (Credit: Chonghe Wang/Nature Biomedical Engineering)

#### VIEW GALLERY - 2 IMAGES







iExaminer

#### nature > nature biomedical engineering > articles > article

#### nature biomedical engineering

#### Article | Published: 11 September 2018

### Monitoring of the central blood pressure waveform via a conformal ultrasonic device

Chonghe Wang, Xiaoshi Li, Hongjie Hu, Lin Zhang, Zhenlong Huang, Muyang Lin, Zhuorui Zhang, Zhenan Yin, Brady Huang, Hua Gong, Shubha Bhaskaran, Yue Gu, Mitsutoshi Makihata, Yuxuan Guo, Yusheng Lei, Yimu Chen, Chunfeng Wang, Yang Li, Tianjiao Zhang, Zeyu Chen, Albert P. Pisano, Liangfang Zhang, Qifa Zhou & Sheng Xu 🜌

Approved Drug Products

Nature Biomedical Engineering 2, 687–695 (2018) | Download Citation 🛓

Summary

MENU 🗸

FDA approves Ability MyCite, a pill with a sensor that digitally tracks if patients have ingested their medication.

## **Health System Issues and Considerations**

- Privacy & confidentiality
- Data storage and security: piracyCost versus cost effectiveness
- Change management: integration
- Access: Paradoxical marginalization







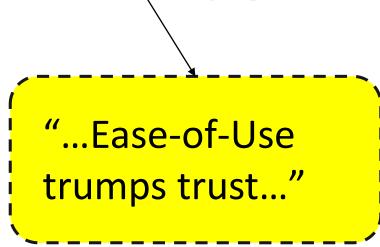
## Sixth Annual "Pulse of Online Search" Survey Finds Consumers Weighing Trust, Ease-of-Use When Seeking Health Guidance

Website Ease-of-Use Trumps Trust in Driving Consumers to Online Resources -

- Doctors Remain Most Trusted Source on Medications - But Patients Increasingly Supplement with Online Search About Treatments -

- Millennials Most Responsive to Pharmaceutical Advertising, on Both New and Traditional Channels -

Mar 10, 2016, 08:01 ET from Makovsky Integrated Communications



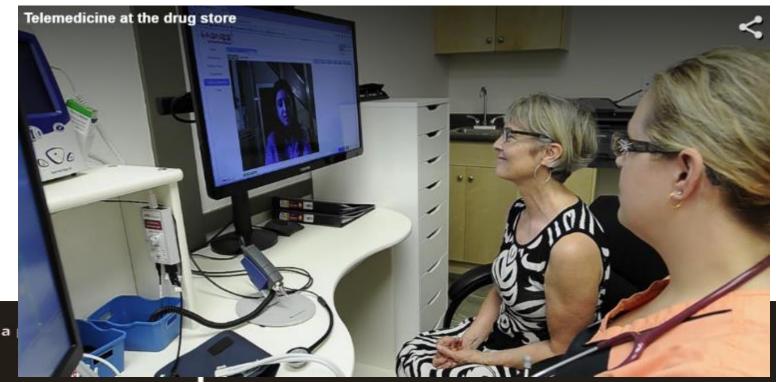


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# The doctor is online, anytime – it's the freewheeling world of eHealth



Published on: August 6, 2016 | Last Updated: August 6, 2016 2:00 AM PDT



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Points for pills: Walgreens hopes gamelike program will make taking meds easier



Waigreens at State and Randolph Streets in Chicago on July 20, 2015. (Phil Velasquez / Chicago Tirbuno)

By Lisa Schencker - Contact Reporter Chicago Intuno

AUCUST 18, 2018, 8-18 AM



you to join us in reflection on what it means

to be an American in these challenging

times at the American Dream Conference.

Points for:

- Taking meds on time
- Meds refill
- Education/quizzes

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## **Over-engagement?**

## Pokemon Go Nightmares and Horror Stories

#### by Jacob Shelton | 855k views | 40 items | tags - 🕴 🖤 👰 🔤 🔳 Save to Facebook

### Two Guys in California Walked Off a Cliff

#### Cyberpsychology, Behavior, and Social Networking camh discovers About This Journal... Subscribe... Buy earch Roundup Re Social media and student mental health: What's the connection? Frequent Use of Social Networking Sites Is Associate Percentage of Ontario Students in Grades 7-12 Indicating a Moderate or High Level of Percentage of Ontario Students in Grades 7-12 Rating Their Mental Health as "Poor" Psychological Distress According to Daily Use of Social Media, 2013 OSDUHS Functioning Among Children and Adolescents or "Fair" According to Daily Use of Social Media, 2013 OSDUHS (n=5,478) (n=5,478) To cite this article: Sampasa-Kanyinga Hugues and Lewis Rosamund F. Cyberpsychology, Beh 28% 18(7): 380-385. doi:10.1089/cyber.2015.0055. Published in Volume: 18 Issue 7: July 13, 2015 11% No Use/Not Daily <= 1 Hour 2-4 Hours 5+ Hours No Use/Not Daily <= 1 Hour 2-4 Hours

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Notes: (1) error bars represent 95% confidence intervals; (2) horizontal dashed line represent percentage; (3) significant difference by social media use, adjusting for sex and grade (p<.05)



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Notes: (1) error bers represent 95% confidence intervals: (2) horizontal distinct line representa percentage: (3) significant difference by social media use, educting for sex and grade (p4.05)

32%

5+ Hours

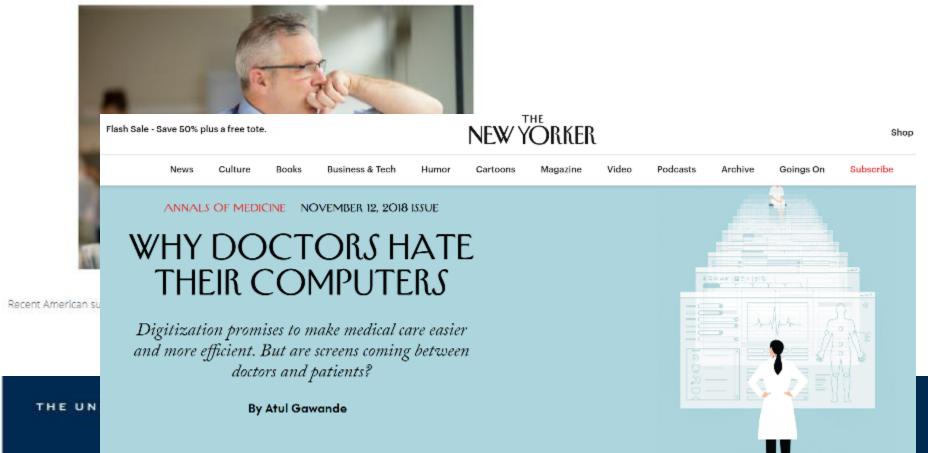


### Many doctors pessimistic about direction of medical

### profession

Lauren Vogel | CMAJ | October 23, 2018

US Physicians identify EMRs as the single largest contributor to burn-out



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Faculty of Medicine Department of Emergency Medicine

## Let's build a digital health community together!

Kendall Ho

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www.emergency.med.ubc.ca



UBC Digital Emergency Medicine





www.youtube.com/ "UBC digem"

eHealth Strategy Office



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