February 21, 2025

AI AND BETTER HEALTH:

Trust and Governance

CUHK Centre for Bioethics 10th Anniversary Celebration



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THE HASTINGS CENTER

A Personal Note: My Interest in Al Started at The Hastings Center in 2016

My Forecast in 2018...

- Al Will Transform Society by 2030
- Progress is Unstoppable

Much is at stake Future of work Human values Destiny of human species!



Al and Trust: A Focus of The Hastings Center for Ten Years

Our First Al Project: 2016-18

Project Overview

- Funded by the Future of Life Institute
- Al thought leaders in tech, academia, government
- Identify Ethical and Social Issues raised by AI

My Involvement in the Project

- Board member
- Project Participant
- Report Essayist: "Al and Trust"

"Al and Trust": Identified Concerns

Users

- Safety
- Bias

- Transparency
- Explainability

Public

- Security and Privacy
- Lethal Al Weapons
- Fairness
- Truth

Al-Human Relationships

- False empathy
- Alignment with human values

Al Developers

Will experts make the right choices for society?

The Modern Al Era: Explosive Growth, More to Come



Predictive AI 2016



Generative Al 2022



Agentic Al 2025

- Machine Learning: Find patterns
- Perform Tasks: Identify & predict
- **Deliver** Language: create fresh content
- **Reasoning:** Solve problems
- Delegate: autonomous action
- Enhance: use tools, collaborate

Declared Goal:
Artificial General Intelligence by 2030!

Healthcare: A Top Priority for Global Al Companies



"Healthcare is AI's most pressing application."

-Microsoft



"Healthcare is the largest or second-largest component of the economy."

—Apple



"Leverage AI to meet the growing demand for equitable access to healthcare"

-Alibaba

Al Targets of Opportunity

- Improve population health
- Improve patient experience
- Enhance caregiver experience
- Reduce rising costs of care

Al and Healthcare: Accelerating Transformation

Prescriptive AI 2016

Specific Tools

Narrow Tasks

Generative Al 2022

Language Models Reasoning Models

Agentic Al 2025

▶ Autonomous Work Digital Employees

Stated Goal

AGI 2030

Solve "Intractable" Problems

Contributions to Better Health

Diagnostics: improved imaging Viral spread: improved forecasting New drugs: accelerated...Covid, AlphaFold

Patient Records: automated, less doctor burnout Emergency Triage: faster, fairer Complex Diseases: more accurate diagnoses

Surgery: robotic assistance
 Telehealth: 24x7, proactive calls
 Caregiving: nursing, therapy, eldercare

Cancers: earlier detection, personal cures
 Pandemics: prevent
 Health System: 10x efficiency improvement

Al and Healthcare: Unresolved Trust Issues

Users

- Transparency: Am I dealing with AI?
- **Explainability**: Is diagnostic efficacy sufficient?
- Privacy: can my data be used to train future AI?

Al-Human Relationship

- **Eldercare:** Empathy, or emotional manipulation?
- **Exploiting "Loneliness":** risks to mental health?

Public

- Accountability: Who is liable for Al errors?
- Training Bias: marginalized communities?
- Benefits: equitably accessible?

Al Developers

- Models: Proprietary or open source?
- AGI: Will the experts be ready in 5 years?

Al and Healthcare: Keeping Pace with Furious Progress

Governance Challenges

- Balance: Innovation vs. Risk
- Priorities: Immediate vs. Emerging
- Scope: Global vs. Regional

Guardrails, not Stop Signs

- Philosophy: Principles vs. Rules
- Monitor and Adapt: → Health Learning Systems
- Keep an Eye on AGI: Five years is not that far away!

Closing Thoughts

CUHK Centre for Bioethics: A Thought Leader and Role Model

Develop Regional Governance

Robust, nimble approach

Reflecting South Asian culture and values

Global Collaboration

Seeking common ground with other regional cultures and values

The Hastings Center: Proud of our Partnership

- Celebrating 10 years of Progress
- Taking on the Challenges Ahead Together

Fast Forward to 2030: My Birthday Message to Fred



I'm now 87, and now you're 16. Your whole life lies ahead of you.

Al has made the world healthier, safer and fairer.

Fortunately, all the needed guardrails are in place.

(Or not.)

AGI is here now, so you'll never die of cancer.

Artificial Super Intelligence is coming Next.

That's both exciting and scary...it could be either heaven or hell!

I Only Wish I Could Be There With You!!!

